



## Frequently Asked Questions

### Cree SmartCast® Technology 10-Year Limited Warranty

**Q: Which products are covered?**

**A:** Cree's SmartCast® Technology 10-Year Limited Warranty covers Cree® CR Series and ZR Series troffers, CS Series linears, and LN Series suspended ambient luminaires with SmartCast® Technology. KR Series downlights with SmartCast® Technology will be covered to 10 years on the luminaire (LEDs, drivers, housing) and covered to 5 years on the SmartCast® Technology control and sensor module. The SmartCast® Technology dimmer, switch and Configuration Tool for all enabled luminaires will remain covered at 5 years.

**Q: Is the 10-year limited warranty retroactive?**

**A:** No, this warranty is effective for purchases of product on or after the effective date listed in the revised warranty. Please visit [lighting.cree.com/warranty](http://lighting.cree.com/warranty) for detailed information.

**Q: Will the price of the luminaire change?**

**A:** Cree is providing this industry-leading warranty at no additional charge.

**Q: If a 5-year warranted luminaire fails, will it be replaced with a 10-year warranted luminaire?**

**A:** In the event of a product failure that results in a repair or replacement, the repaired or replaced product would be warranted for the remainder of the original warranty. Please visit [lighting.cree.com/warranty](http://lighting.cree.com/warranty) for detailed information.

**Q: Is the emergency battery backup option covered?**

**A:** The emergency battery backup is still covered under a common warranty for accessories for a period of one year. Please visit [lighting.cree.com/warranty](http://lighting.cree.com/warranty) for detailed information.

If you have any further questions, please contact your Cree representative or [info@cree.com](mailto:info@cree.com).